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WEB ACCESSIBILITY AUDIT

French regulations conformity

USER CONTEXTS

Understanding diverse user needs, including disabilities and beginners, is crucial for creating accessible experiences. This involves leveraging assistive technologies, various devices, and considering external factors like lighting and connectivity.

Users

- Sensory disability, motor disability, cognitive disability, temporary disability, seniors, beginners, etc.

Assistive technologies

- Braille displays, screen readers, virtual keyboards, trackballs, etc.

Equipment

- desktop, laptop, tablets, smartphones, browsers, software, user settings, etc.

External factors

- mobility, lighting, noise, connectivity, etc.

Reference: RGAA 4.1.2

- The **Référentiel Général d'Amélioration de l'Accessibilité** (RGAA) version 4.1.2, with its 106 criteria, serves as a guide for verifying compliance with WCAG 2.1 standards.
- When working towards compliance, it is helpful to consult the reference for criteria and associated tests, any special cases and notes, a glossary, and WCAG 2.1 correspondences.
- More information can be found at [RGAA 4.1.2](#).



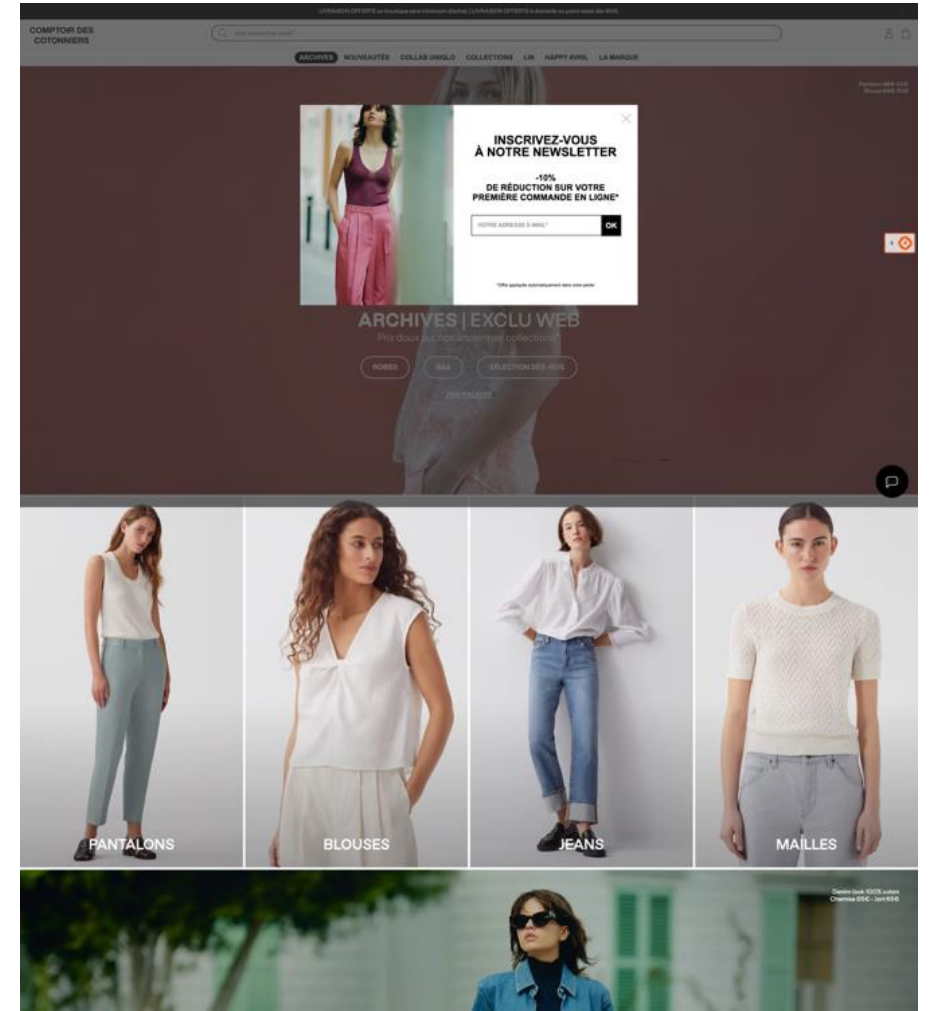
Direction
interministérielle
du numérique

Référentiel général
d'amélioration de l'accessibilité
version 4.1.2

What is covered by our audit?

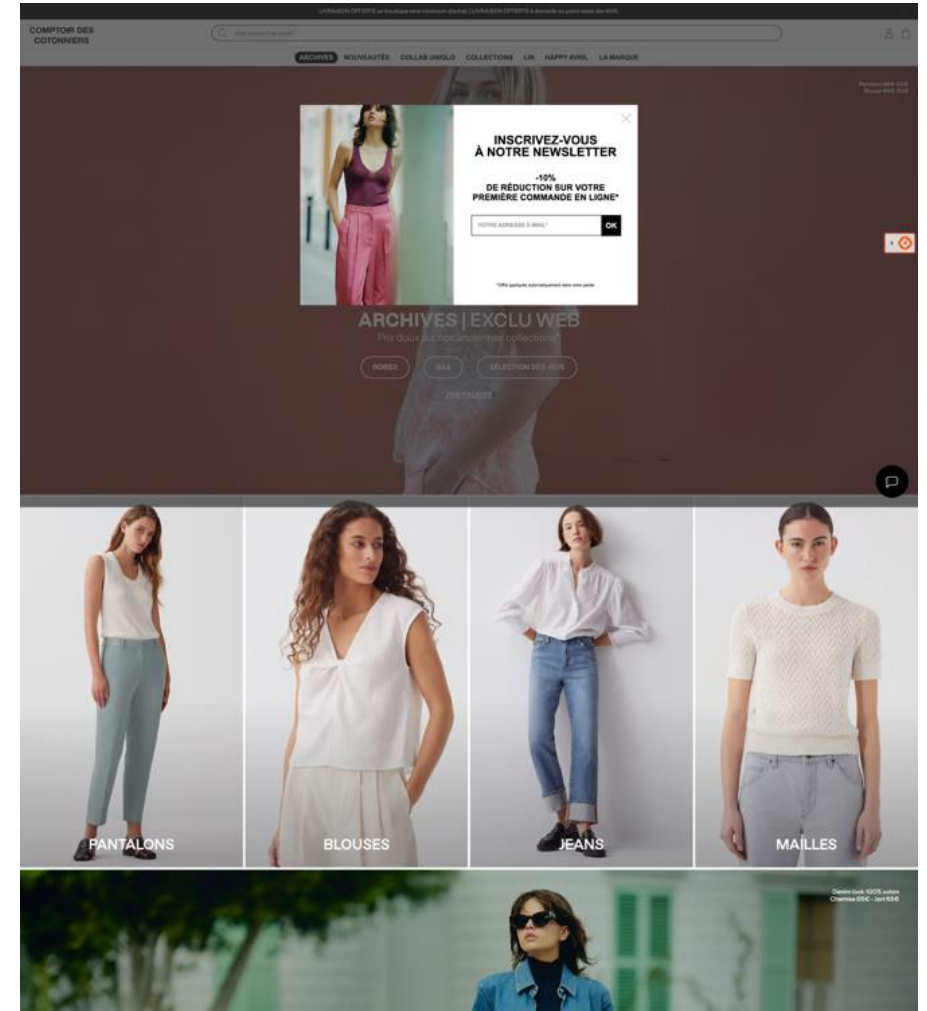
Comptoir des Cotonniers

- Home
- Login
- Contact
- Accessibility
- Legal Notice
- Help/FAQ
- Site Map
- Search Results
- Departments - Nouveautés
- Product Page (Top texturé sans manches shadow gray)



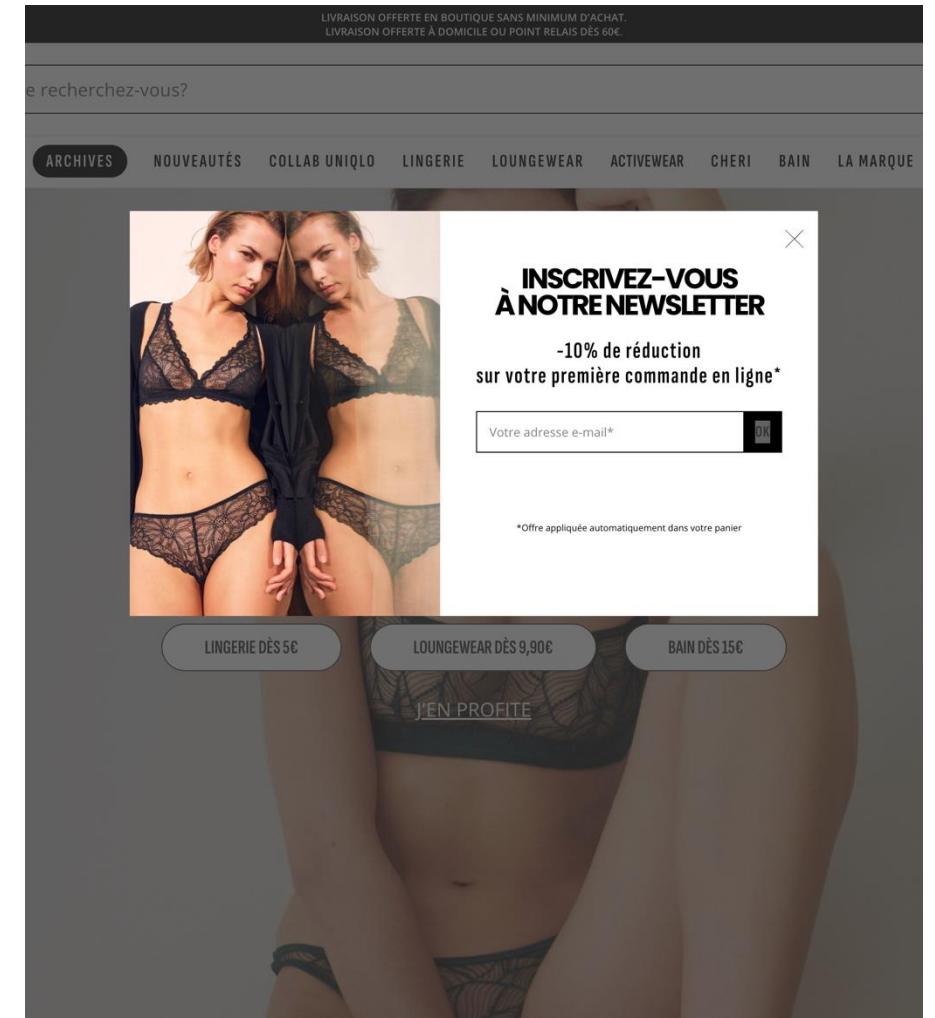
Comptoir des Cotonniers

- Size guide
- E-Gift card
- Registration - Step 1
- Registration - Step 2
- Logged In - My Account
- Logged In - My Profile
- Purchase Process - Step 1 - Cart Validation
- Purchase Process - Step 2 - Address
- Purchase Process - Step 3 - Payment



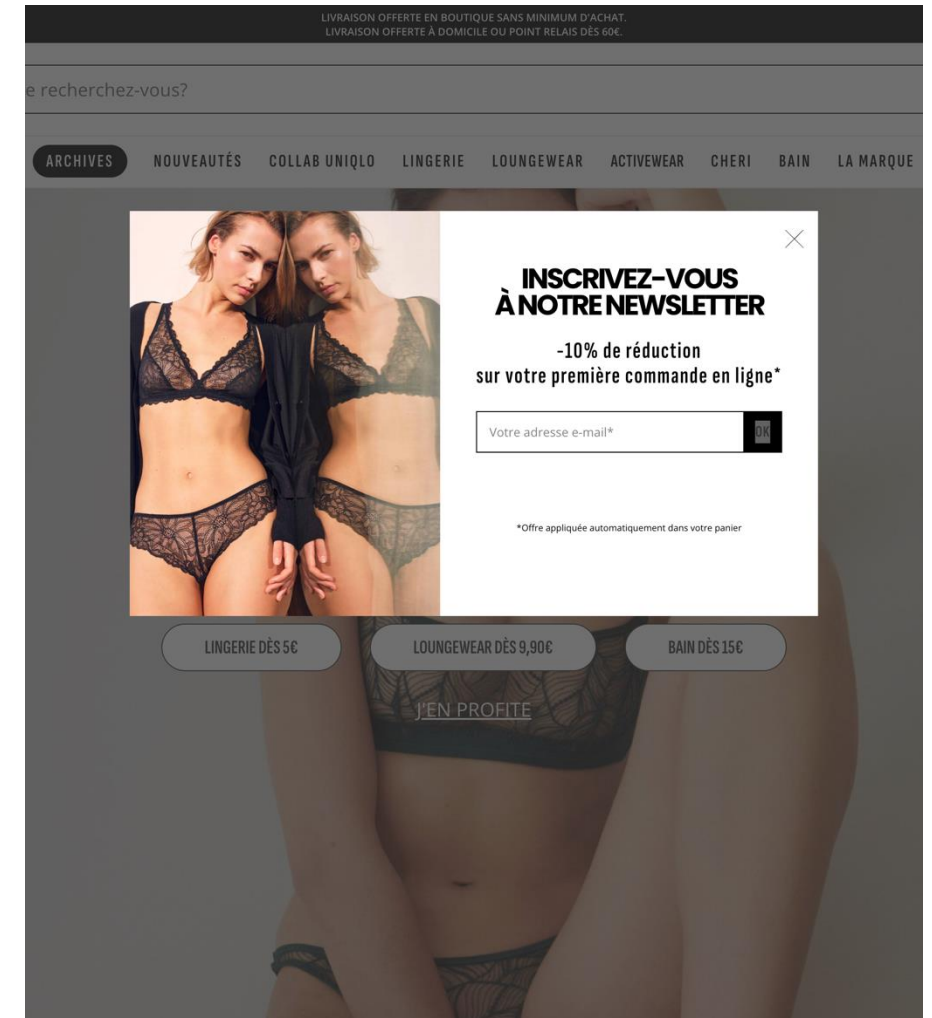
Princesse tam tam

- Home
- Login
- Contact
- Accessibility
- Legal Notice
- Help/FAQ
- Site Map
- Search Results
- Departments - Nouveautés
- Product Page (Tanga CHERI TULLE noir)



Princesse tam tam

- Loyalty Program Overview
- About
- Financial Information
- Registration - Step 1
- Registration - Step 2
- Logged In - My Account
- Logged In - My Profile
- Purchase Process - Step 1 - Cart Validation
- Purchase Process - Step 2 - Address
- Purchase Process - Step 3 - Payment



Tools

These tools aim to enhance web accessibility and usability by providing features for screen reading, visual debugging, color contrast checking, and structural analysis.

Software

- Screen Reader for Windows: NVDA

Firefox/Chrome Extensions:

- Visbug
- Colour Contrast Analyzer
- HeadingsMap
- Web Developer
- ARC Toolkit



- ▶ Defining user impacts helps prioritize issues based on their severity, ensuring critical accessibility barriers are addressed first.

This approach aligns with RGAA standards to enhance web accessibility and user experience for all.

Blocking

- Inability to access content and features.

Major

- Usage is difficult and complicated.

Minor

- Needs correction but has a lower user impact.

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ACCESSIBILITY AUDIT RESULTS

French regulations conformity

Percentage of Criteria Met = $C / (C + NC)$

C represents the number of compliant criteria.

NC represents the number of non-compliant criteria.

(C + NC) represents the number of applicable criteria.

Compliance rate

Validated Criterion: A criterion is validated if it is confirmed on all sample pages. If it is invalidated on even one page, it cannot be considered valid for the rate calculation.

Applicable Criterion: A criterion is considered applicable if it applies to at least one page in the sample.

Non-Applicable Criterion: A criterion is non-applicable if it does not apply (due to non-existent content or functionality) on all sample pages without exception.

Compliance rate

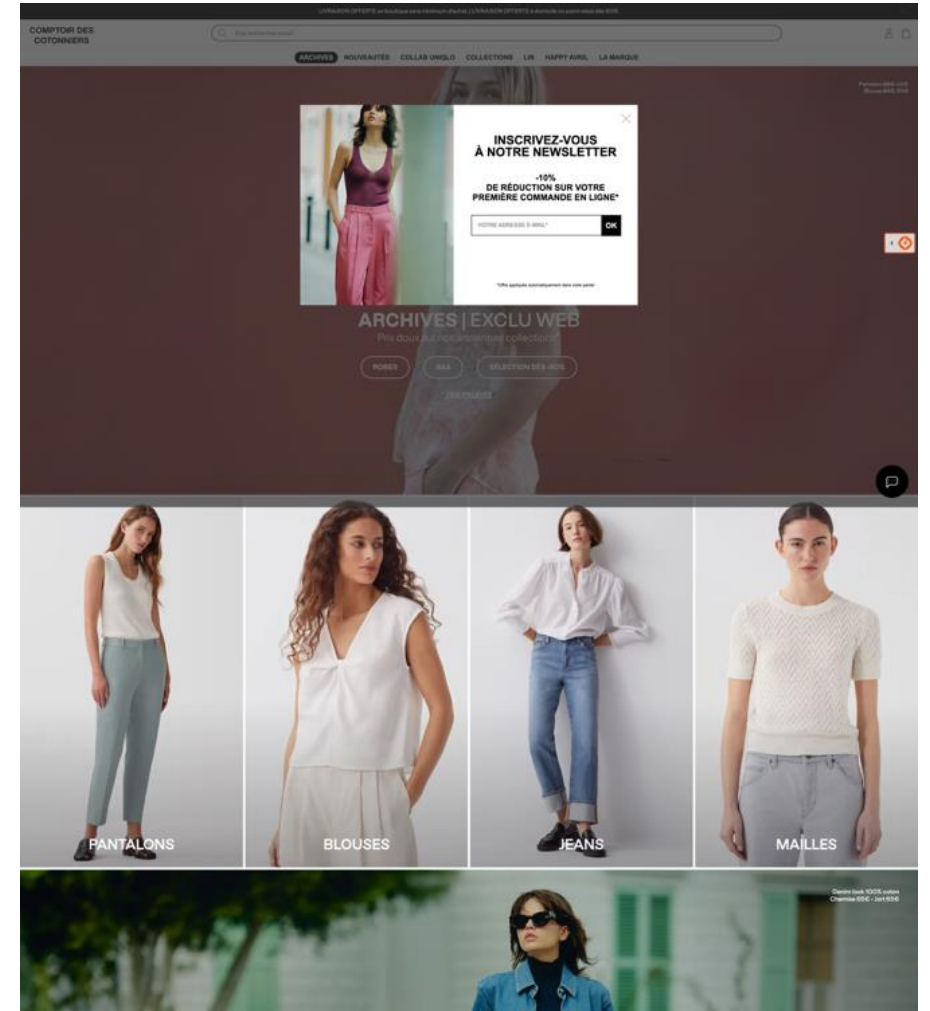
34.48 %

Compliance Status: **Non-Compliant**

- 30 | Compliant Criteria
- 57 | Non-Compliant Criteria
- 19 | Non-Applicable Criteria

A criterion is considered compliant only if it is validated on all sample pages. If a criterion is non-compliant on even one sample page, it is not counted as compliant for the rate calculation.

The RGAA compliance rate is calculated by dividing the number of compliant criteria by the number of applicable criteria.



Princesse tam tam

Compliance rate

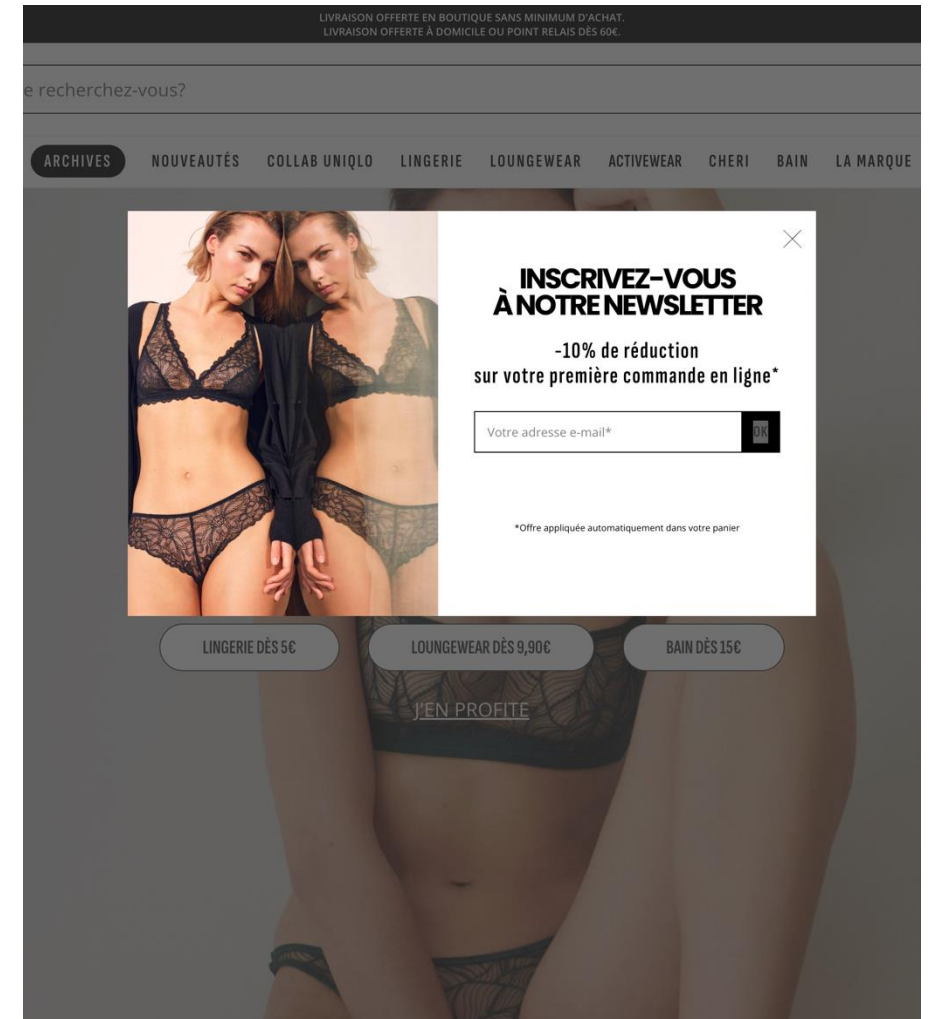
33.72 %

Compliance Status: **Non-Compliant**

- 29 | Compliant Criteria
- 47 | Non-Compliant Criteria
- 20 | Non-Applicable Criteria

A criterion is considered compliant only if it is validated on all sample pages. If a criterion is non-compliant on even one sample page, it is not counted as compliant for the rate calculation.

The RGAA compliance rate is calculated by dividing the number of compliant criteria by the number of applicable criteria.

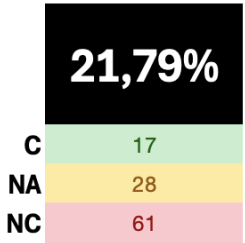


Compliance grid

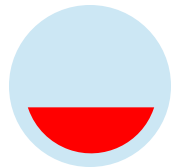
The grid can be useful for:

- Identifying **isolated** non-compliant criteria
- Targeting **redundancy** in non-compliance

al cases)?				
relevant?				
special cases)?				
gesture (except in special				
(except in special cases)?				
ept in special cases)?				

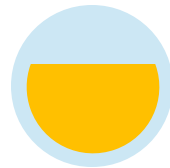


Compliance grid



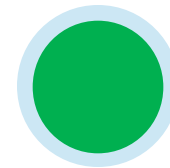
Non-compliant

Below 50% of
criteria are met



Partially compliant

Between 50 and 99%
of criteria are met



Compliant

100% of criteria
are met

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Blocking problems

Leveraging the Results

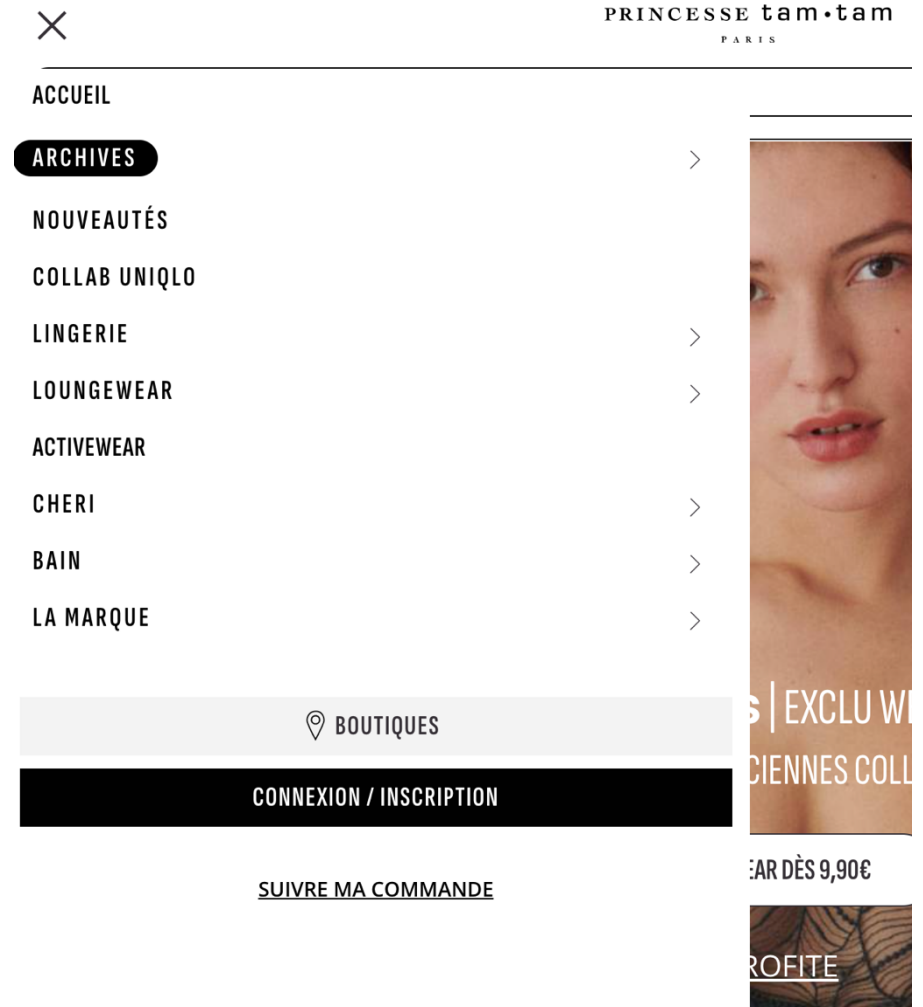
Unreachable content via keyboard

RGAA Criterion: 7.3

Problem: [Header > Departments > Left Menu] The buttons and links in the left menu are not accessible via keyboard.

User Impact: Affects individuals navigating with a keyboard, such as visually impaired users utilizing a screen reader.

Solution: Make the menus accessible via keyboard.



Truncated text

RGAA Criterion: 10.12

Problem: [PDP] The text "Select your size" is truncated

User Impact: Affects individuals with cognitive impairments (e.g., dyslexia).

Solution: Ensure the text is not truncated.

4.7/5

voir les 116 avis >

NNER VOTRE... ∨



QUELLE EST MA
TAILLE ?

Truncated text

RGAA Criterion: 10.12

Problem: [PDP] The text "Select your size" is truncated

User Impact: Affects individuals with cognitive impairments (e.g., dyslexia).

Solution: Ensure the text is not truncated.

... sélectionnez votre taille
eadersdu Défi Détox

...
R S'ENGAGE"
L

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Major problems

Leveraging the Results

Information conveyed by form only

RGAA Criterion: 10.9

Problem: A link conveys information through its form but not through code.

User Impact: Affects visually impaired individuals using screen readers.

Solution: Add code-based information to the active link using the attribute `aria-current="page"`.

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TAILLE

CATÉGORIE (2)

PANTALONS (11)

VESTES (9)

ROBES/COMBIS (21)

MATIÈRE

COULEUR

TRIER PAR

Que recherchez

JEANS (1)

BLOUSES/CHEMISES (10)

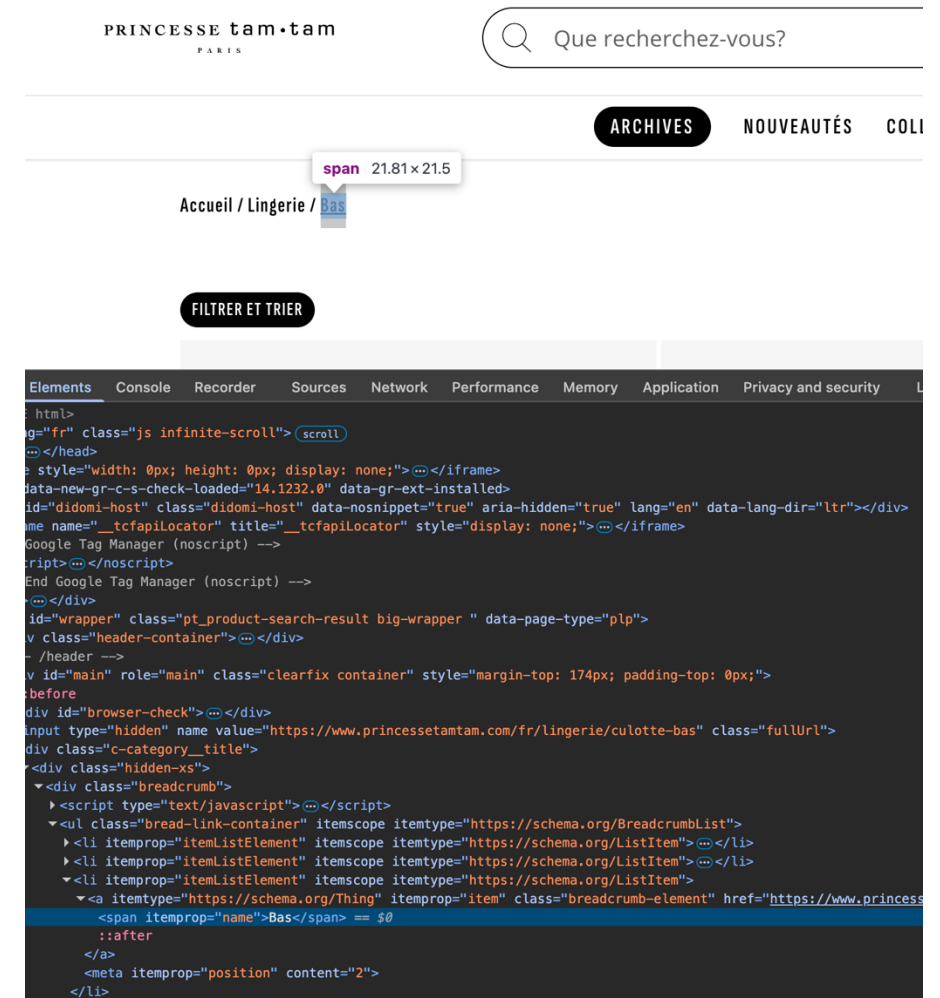
Information conveyed by form only

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Problem: A link conveys information through its form but not through code.

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Solution: Add code-based information to the active link using the attribute `aria-current="page"`.



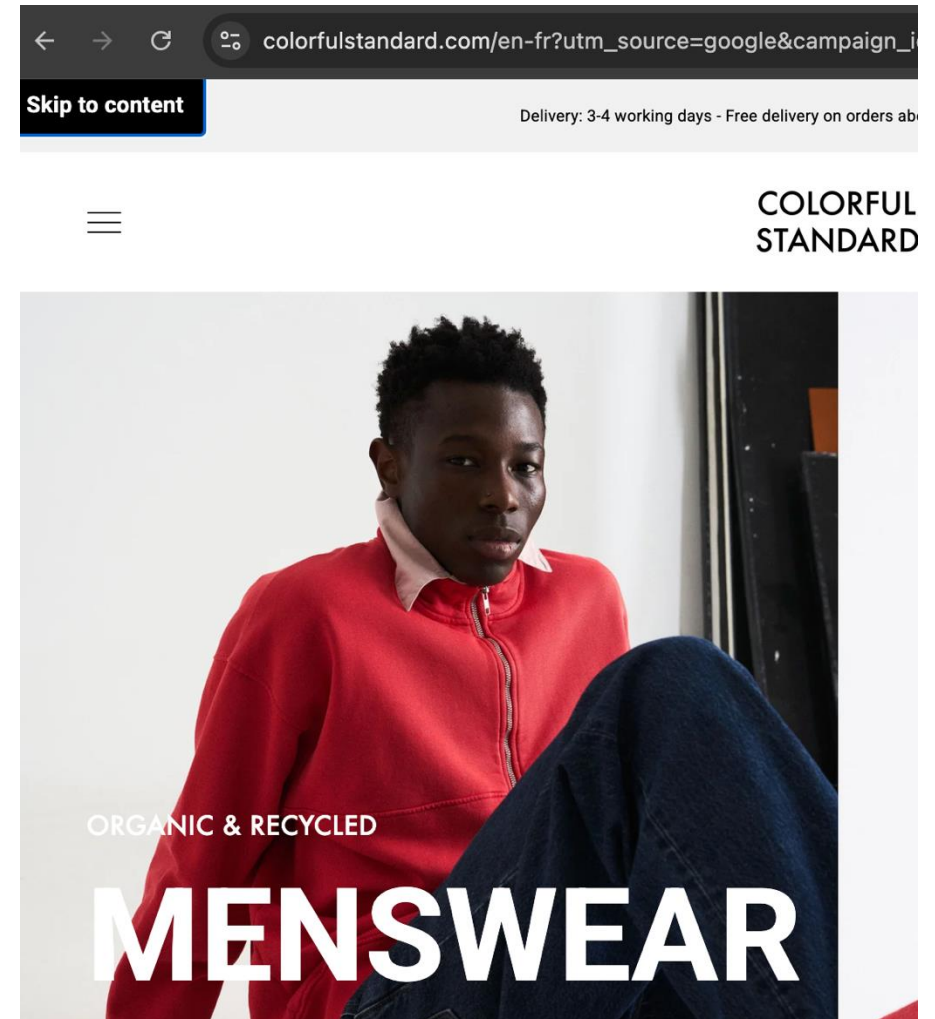
Absence of quick access link

RGAA Criterion: 12.7

Problem: Lack of at least one quick access link to the main content of the site.

User Impact: Affects visually impaired individuals using screen readers.

Solution: Add a quick access link to the main content of the site, which can be visually hidden and only displayed when focused via keyboard.



Indistinguishable link

RGAA Criterion: 10.6

Problem: The links in the footer are not clearly visible.

User Impact: Affects everyone.

Solution: Ensure the link is distinguishable from surrounding text by either underlining it or ensuring the link color has a contrast ratio of at least 3:1 compared to the surrounding text, and that it has a visual indicator on hover and focus beyond just a color change.

UNE QUESTION ?

Nous contacter

CGV

FAQ

Guide des tailles

Suivi de commande

Livraison

Retours

Mentions légales

Politique de confidentialité

Plan du site

NOS SERVICES

LA MARQUE

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Minor problems

Leveraging the Results

RGAA Criterion: 8.9

Problem: Basic HTML markup rules are not followed

User Impact: Affects visually impaired individuals using screen readers.

Solution: Follow valid HTML markup

```
s":false,"responsive":[
▼ <div class="searchMobil
▼ <div class="loginCont
▼ <div class="menu-ut
▼ <li class="user-in
▼ <a href="https://
  ▼ <svg class="ic
    xml:space="pre
      ▶ <style type="
      ▶ <g class="st
        ▼ <g>
          <path d="M3
6262 87 278
```



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Thank you.